

Sit Back, Relax, & Experience the Journey

Office: 515-233-0286 Fax: 877-828-5012

Customer Care Coordinators Kim Gibson: experience@citbus.com 1501 E Lincoln Way Website: www.citbus.com Abigail Badger: journey@citbus.com Ames, IA 50010

PO Box 643

Kim Grzywacz: kgrzywacz@citbus.com



Did you know there is an effect called serial-position? This means people will remember the last items best, the first items more frequently, and the middle items get lost. We remember first impressions because we devote more of our attention to them. We remember our last impressions because they occurred most recently. We will help you set the tone for your trip, and leave your clients wanting more of the same.





Reliability

Amenities

Amenities are the niceties, that create a lasting impression. Our buses come equipped with:

- **DVD Players**
- Monitors
- Microphones
- WiFi

- **AC Power**
- Seat Belts
- Wheelchair Lifts
- C-IT Now Bus Tracking





ELD Consultation

As we all get used to the "new normal" with ELD compliance, we are happy to consult with you on your itinerary. Too many miles traveled today can mean not enough tomorrow. Is the end of this day too close to the beginning of the next? Will your trip run into the 70-hour rule? Your customer care coordinator will consult with our safety and compliance specialist to insure we meet the ELD mandates.





Trusted Friend Network

What happens when a mechanical incident occurs 500 miles from home? We call upon our trusted friend network. Through our participation in industry events and associations, we have created a large network across the United States. (Every pin on the map to the right is a connection we have.) Our friends have sent us a bus, sent their mechanic, or maybe even sent us to one of their trusted friends. All so you can continue your journey.





VIP Transportation

Do your passengers need to be picked up at several locations? Are there only a couple scattered here and there? Let us pick them up in one of our smaller vehicles and transport them to the motorcoach. Your passengers get individualized service, but the main driver gets to keep their hours of service in check for the first destination.



